



InnoMedia

MTA 9338-1N

Quick Install Guide

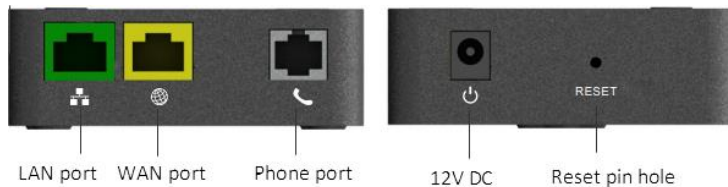
The InnoMedia MTA9338-1N is an integrated device providing telephony service over a broadband network. This guide will help you to quickly install and configure your unit so that you can start placing calls right away.

Package Contents

- MTA9338-1N
- 12V Power Supply
- Ethernet Cable and Phone Cable



Getting to Know Your MTA



MTA Out of the Box Setup

Before starting the Installation, make sure your broadband Internet access device is powered on and your connection is up. (Check your Internet service provider’s documentation).

- 1 Plug the supplied power adapter into the MTA9338-1N. The power LED will show steady green.
- 2 Connect your phone into the PHONE port on the MTA using the supplied Phone Cable.
- 3 **Setup the MTA to connect to your Home Router.**
Connect the yellow Ethernet cable (supplied) into the WAN port on the MTA and connect the other end into an available Ethernet port on the Home router.
- 4 Confirm that the MTA is successfully connected to the Home Router and acquires an IP address as follows:
The WAN LED shows green for a 100BT connection, or shows amber for 10BT.
- 5 Once the MTA connects to the voice service provider network, and completes the registration and service provision process, you should see a solid green PHONE LED light displayed.

Making Calls

You are now ready to place calls.

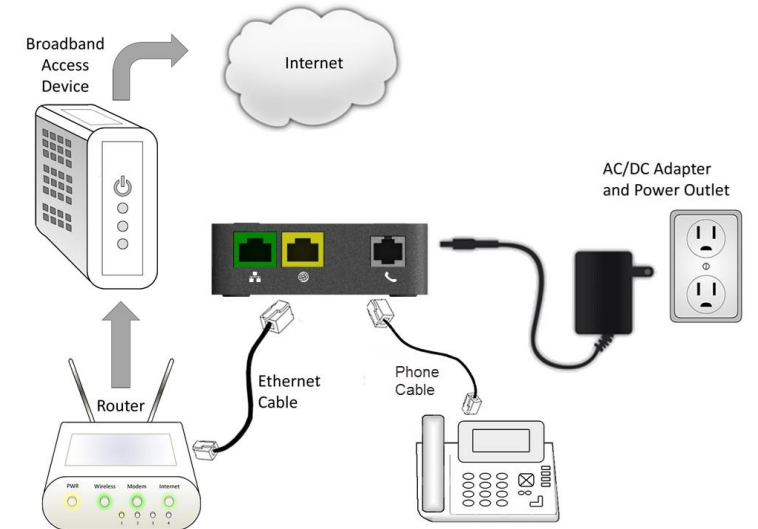
Troubleshooting

Problem 1: When the network is not connected, the MTA IVR (Interactive Voice Response) system announces messages such as: “Your Internet cable is not connected,” or “Check to see if your Internet service is down.”

Recommendations: Ensure that all cables (power, Ethernet) are properly connected to the MTA. Make sure your broadband access device is properly set up.




Problem 2. When the Network is connected, but there is no phone service available, the MTA IVR announces the message: “Your device is not registered with your service provider.”


Recommendations: Report the failure to your voice service provider for their attention.





LED Summary

LEDs	Blinking State	MTA9338-1N State
PWR 	Steady Green	Powered ON.
	Off	Powered OFF.
WAN 	Solid or Blinking Green	WAN Ethernet 100BT link is active, blinks with activity.
	Solid or Blinking Yellow	WAN Ethernet 10BT link is active, blinks with activity.
	Off	WAN Ethernet link is not connected.
	Fast Blinking Green (0.25 secs on, 0.25 secs off)	WAN Ethernet 100BT link is active but is unable to reach the Internet.
	Fast Blinking Yellow (0.25 secs on, 0.25 secs off)	WAN Ethernet 10BT link is active but is unable to reach the Internet.
	Medium-Slow Blinking Green (1 sec on, 1 sec off)	Device firmware is being upgraded. The PHONE LED blinks in unison with the WAN LED.
LAN 	Solid Green	LAN Ethernet 100BT link is active.
	Solid Yellow	LAN Ethernet 10BT link is active.
	Off	LAN Ethernet link is not connected

LEDs	Blinking State	MTA9338-1N State
PHONE 	Off	- no power, OR - initializing, OR - failed to register for voice services, OR - line is disabled.
	Steady Green	The device is ready to make calls.
	Slow Blinking Green (3 secs on, 1 sec off)	There are new voicemail messages.
	Medium-Fast Blinking Green (0.5 secs on, 0.5 secs off)	The device is registered and ready to make calls, and the line is in use.
	Fast Blinking Yellow (0.25 secs on, 0.25 secs off)	A critical (GR909) line diagnostic test has failed. This state is cleared after the fault is removed and when the GR909 tests are run again and pass, or after the device is rebooted.
	Medium-Slow Blinking Green (1 sec on, 1 sec off)	Device firmware is being upgraded. The PHONE LED blinks in unison with the WAN LED.

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Accessing the MTA WEB Management Console

Once the MTA is connected to your Home Router, if GUI access is not restricted by your service provider, you may proceed to access the MTA via the Web Browser from a PC connected to the same router as the MTA.

- Press ***1 on the phone which is connected to the MTA and get the IP address of the MTA.
- Type in the following address: <http://<MTA-IP-Address>>
- The default Username is: user, and default Password is: welcome

Federal Communication Commission Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment into an outlet different from that to which the receiver is connected.
- Consult the dealer or an experienced technician for help.