



INFOVIEW QUICK-START CARD

Version 1.3

3 Step Set-up

Take InfoView out of the box and place on top of your TV.

- 1) Plug in the power adapter,
- 2) Run the audio/video cables from the back of the unit into the TV's audio-in/video-in jacks (white for audio, yellow for video),
- 3) Run the phone lines through the InfoView as you would with an answering machine.

Now, you are ready to make a video call.

Set-Up Tips

- 1) Be sure that the phone line from the wall jack is plugged into the InfoView jack that says "line" and that the line from your telephone is plugged into the InfoView jack that says "phone".
- 2) Sit about 6 feet away from the InfoView and television.
- 3) Manually adjust the camera so that the local view frames your head and shoulders. Lighting should come from behind the InfoView camera, illuminating yourself or whomever is participating in the video call.
- 4) If your TV doesn't have audio/video jacks, you can buy an adapter called an RF modulator (RCA inputs-coaxial output) from most major electronic stores. You can also go through your VCR, but you will need to get on the right channel and put the VCR into "input mode" (usually a switch on the VCR or a button on its remote control).

3 Step Operation

Once InfoView is set up and turned on (press the button next to both the green "Power" and red "Status" lights on the face of the unit),

- 1) Turn on the TV and set it to the "video input" channel. When you see the "InfoView" screen and your image on the TV, you will know you are on the right channel.
- 2) Pick up the phone and call another InfoView owner as you normally would.
- 3) After audio contact is established, one party presses the # key on the telephone keypad to bring up the menu. (Both sides should see the menu come up when this is done. If not, try again, holding the # key down a bit longer.) Then the same party presses 1 key for first option "InfoView." (The other options: 2 for "Call" and 3 for "Answer" are used when trying to connect with a videophone other than InfoView. See the manual for more detailed instructions.) You will lose audio during this initiation process don't hang up. Within 60 seconds, the 33.6 kbps modems inside the InfoViews will "sync up" and both parties will see each other on their respective televisions and hear each other through the phone and TV speaker.

Operation Tips

- 1) After powering on your InfoView, you should check your local image on the TV screen and wait about a minute before dialing to ensure your unit is warmed up.
- 2) After a regular audio phone connection has been established with another InfoView user, wait another minute or so for the remote InfoView to be powered on and warmed up before trying to add in video.
- 3) If you know you are going to receive a video call, wait to pick up the phone until your InfoView has powered up and the on screen dialog box displays the message, "Incoming call...."
- 4) When initiating the video call, only one side should be pressing the buttons # and 1, however, both sides should see changes on screen, i.e., menu appearing and "Pls wait, connecting..."
- 5) If you are not the party initiating and you do not see the menu come up, but you hear the sing-song tones of the modems trying to connect, you should press on the # key to bring up the menu. At this point, you should then see a message saying "Pls wait, connecting..." If you don't, you can try pressing the 2 option of "Call".
- 6) If your connection attempts are failing, be sure to remove any other devices (answering and fax machines) that may be daisy-chained or attached to the phone line. PC modems can also effect the connection even if they are turned off and not in use.
- 7) If you continue to have problems connecting, you can try setting your unit on auto-answer "1R" and then have the party call you back and the unit should pick up the call after a few rings and start initiating video.
- 8) Once connected, adjust the video quality to meet your needs using the menu options: # for "menu", 1 for "video", 1 for "quality" and 1-1-1 for "clearer pictures" or 2-2-2 for "more fluid images".
- 9) Make sure all the feature options are correctly set for your situation, i.e., "US" or "Asia" modem, "NTSC" or "PAL" television formats, internal or external camera setting.
- 10) If you have "call waiting", disable it before a video call.
- 11) Use a major long distance carrier to ensure a good phone line.
- 12) Use a regular or cordless phone. Make sure it is set to "tone", not "pulse".
- 13) Use a speakerphone only after the connection has taken place.

Test Calls

You can make toll-free test calls to InnoMedia Inc. in San Jose, CA to see if you have set up your InfoView properly. The phone number is **877-800-8607**. An InfoView is on auto-answer 24 hours a day and available to InfoView owners who need only dial the number and wait for the InfoView to connect automatically. If you wish, another InnoMedia InfoView auto-answer phone number to use is **408-435-7972**, though it is not a toll-free line.

If you have problems that you can't resolve, please feel free to email InnoMedia's North American Technical Support: techNA@innomedia.com or phone 408-432-5400.