

For InnoMedia SIP Device Models: 3328-4, 3328-8, 3338, 3308 IP Phone

Quick Setup Guide for InnoMedia SIP MTA Devices

This quick setup guide is intended to help you quickly get your InnoMedia SIP device working with in your SIP network. Minimum settings are provided to support basic phone calling. For a comprehensive list of advanced configuration options, please consult the InnoMedia SIP Administrator Guide, available at <http://www.innomedia.com/support.shtml>

I. Console Access

You may manage the device using a 9-pin serial cable and a terminal emulation program such as HyperTerminal.

Settings:

The MTA uses the following serial port parameter values:

Bits per second: 115200

Data bits: 8

Parity: None

Stop bits: 1

Flow Control: None

1. Connect the serial connection and boot up the MTA
2. Wait about 30 seconds while the device boots (You should see boot up diagnostic information on the terminal)
3. Use command 'H' to get the login prompt
4. Username = Admin, Password = password

II. Set up the IP address for the WAN port of the device

1. Use command 'Ci', and option 1 to set up the IP address for your device
2. Follow the prompts to set up either a static IP address or to enable the DHCP client for the WAN port
3. After saving your settings, you will need to either power cycle the device, or enter command 'R' to perform a soft boot.

III. Set up the SIP Proxy address for the device to register to

1. Use command 'Ci', and option 3 to set up the address for the SIP Proxy on your network
2. Enter the IP address or the FQDN for the SIP Proxy
3. If you use DNS-SRV on your network, answer 'y' to set up the SIP Domain. If you do not use DNS-SRV on your network, answer 'n' not to configure the SIP Domain.
4. Save changes, then reboot

III. Set up the SIP user accounts for registering to the SIP Proxy

1. Use command 'Cu' to enter the User Account setup menu
2. Enter command 'a' to add a user account to the SIP device
3. Select the line interface that will use the user account you will be entering
4. Enter the user account id.
5. Enter the user account password
6. Enter the user account name
7. Enter command 'w' to write the information to flash
8. If necessary, you can always re-enter the menu by using command 'Cu' again
9. Reboot the device

Your device should now be able to make phone calls. If everything is set up correctly, you should have a dial tone when going offhook.