



InnoMedia MTA 5410S IP VideoPhone



User Manual [v 1.1]

IMPORTANT SAFETY INSTRUCTIONS

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

- All the safety and operating instructions should be read before the appliance is operated.
- Do not use this product near water for example, near a bathtub, washbowl, kitchen sink or laundry tub, in a wet basement or near a swimming pool.
- Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
- Do not use the telephone to report a gas leak in the vicinity of the leak.
- Use only the power cord and batteries indicated in this manual. Do not dispose of batteries in a fire. They may explode. Check with local codes for possible special disposal instructions.
- Dangerous high voltages are present inside the enclosure. Do not open the cabinet.
- This appliance contains no user serviceable parts. Refer servicing to qualified personnel only.

SAVE THESE INSTRUCTIONS

CAUTION: To reduce the risk of fire, use only No. 26 AWG or larger (e.g., 24 AWG) UL Listed or CSA Certified Telecommunication Line Cord.

This equipment is not designed for making emergency telephone calls when the power fails. Alternative arrangements should be made for access to emergency services

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Some Tips for Great Video

- Avoid wearing bright colours, all-light or all-dark clothing, or very “busy” patterns (such as small checks or narrow stripes). Light pastels and muted colours look the best on the screen.
- If there are windows in the room, close any drapes or blinds. Daylight is a variable light source and can conflict with interior room lighting.
- Use natural gestures when you speak.
- When adjusting your camera, try to fill the screen as much as possible with people rather than with the table, chairs, walls, or the floor.

Introduction

MTA 5410S IP VideoPhone, the 3rd generation of InnoMedia videophones, beside inheriting its predecessor features to continue the offer of real-time face-to-face Video or Voice call over a broadband IP/3G/PSTN network, this new model also comes with a sleek, slim LCD panel and stylish casing design to produce a sophisticated look. In addition, with the Icon based Menu, it enhance the product user friendliness

Unbeatable user-friendliness

Great viewing pleasure – with MTA 5410S IP VideoPhone, you can enjoy the comfort of a 4-inch LCD during your video call. Hence when calling another VideoPhone you are able to view the remote party.

Up-close and personal – bringing your loved ones up-close on the phone and let your true expression be seen. MTA 5410S IP VideoPhone gives you a direct video line to derive pleasure from the warm experience of a face-to-face conversation.

Icon based Menu – Besides inheriting the plug and play feature from its predecessor, MTA 5410S IP VideoPhone have a new icon-based menu which makes it even easier to navigate through the rich spread of features. You can find Settings, Call History, Phonebook, Info, Tones and many other options available in the menu.

I. Usage Environment

Designed to suit both residential and enterprise environment, Videophone achieves best performance when it is being deployed in a broadband network with the following conditions:

- Network that supports 10/100Base Tx Interface
- Broadband Internet connections with minimum 300kbps upload and download speed
- NO Firewall configured within the Local Area Network (LAN) environment
- Network that is NOT operating behind Network Address Translation (NAT)
- Provision of a public IP address by DHCP or PPPoE or static assignment
- Network that does not require any kind of login except PPPoE
- RJ45 plug required

II. MTA 5410S IP VideoPhone Feature

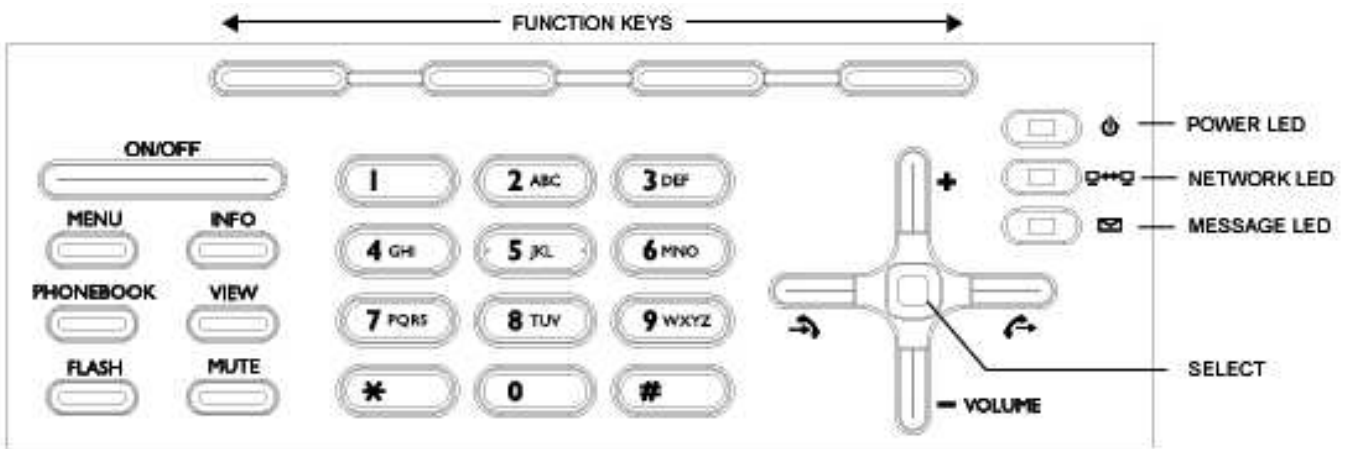











Figure 2.1 MTA 5410S IP VideoPhone Keyboard Panel

Number	Components	Function Description
1	< ON/OFF >	To turn the VideoPhone On. Press this button again to turn off the VideoPhone
2	< MENU >	Provide icon based menu to access various VideoPhone features which include Info , Phonebook , Call History , Settings and Tones
3	< PHONEBOOK >	Store up to 100 phone numbers and respective names. Accompanying features include, <ul style="list-style-type: none"> ▪ Search - Specific stored numbers ▪ New - Create and store new phone numbers ▪ Manage - Standard phonebook editing functions
4	< FLASH > ~	Enable line toggling during call waiting between 2 concurrent calls
5	< INFO > ~	Displays scrolling advertisements and information on the LCD screen
6	< VIEW >	To toggle between REMOTE view or Picture-

Number	Components	Function Description
		in-Picture views during Video calls
7	< MUTE >	To disable the audio transmission on the Videophone, hence remote user will not hear anything when you speak. Function is only applicable to Video Calls
8	< Function keys >	4 function keys located at the top of the keyboard panel <ul style="list-style-type: none"> To activate the corresponding functions as shown in the menu bar displayed at the bottom of the LCD screen
9	 Video	To dial out the selected numbers and establish a videoconference session. Video Call is accessible in Direct Dial, Phonebook, Received Calls and Dialled Calls mode.
10	 Voice	To dial out the selected numbers and establish a voice session via broadband connection. Voice Call is accessible in Direct Dial, Phonebook, Received Calls and Dialled Calls mode.
11	< Number keypad >	<ul style="list-style-type: none"> To dial out the remote device contact number. To make entries in Phonebook and configure Videophone in Settings
12	<VOLUME + >	<ul style="list-style-type: none"> To increase the hearing volume of the speaker or handset mode during a conversation To increase the ringer volume when Videophone is in idle mode Up scroll function
13	<VOLUME - >	<ul style="list-style-type: none"> To decrease the hearing volume of the speaker or handset mode during a

Number	Components	Function Description
		<p>conversation</p> <ul style="list-style-type: none"> ▪ To decrease the ringer volume when Videophone is in idle mode ▪ Down scroll function
14	<  Received Calls >	<ul style="list-style-type: none"> ▪ Provide a list of incoming calls to Videophone. ▪ Other features available include Call Details, Add phone number from the list to Phone Book and standard Call list management functions ▪ Left scroll function
15	<  Dialled Calls >	<ul style="list-style-type: none"> ▪ Provide a list of outgoing calls from Videophone ▪ Other features available include Call Details, Add phone number from the list to Phonebook and standard Call list management functions ▪ Right scroll function
16	< SELECT >	<p>Located at the middle button of the navigation key pad</p> <ul style="list-style-type: none"> ▪ Press once to make selection or activate setting changes ▪ Press again to store configured setting
17	Power LED 	Lighted in green when Videophone is powered-up
18	Network LED 	<ul style="list-style-type: none"> ▪ Lighted in red when Videophone loses network connection or not ready to make Video/Voice call ▪ Ring Indicator - LED flashes to notify of an incoming call
19	Message LED  ~	Lighted in amber when Videophone receives an incoming message

Number	Components	Function Description
20	CMOS camera	Digital CMOS camera
21	LCD screen	4 inch TFT colour LCD mounted on a 90 degrees angle adjustable panel
22	Contrast control 	To adjust the contrast of the video image Located at the top of the LCD Panel
23	Brightness control 	To adjust the brightness of the video image Located at the top of the LCD Panel

~ Feature in reference requires check on availability

III. Installation

Below is an illustration of the back panel of the MTA 5410S IP VideoPhone.

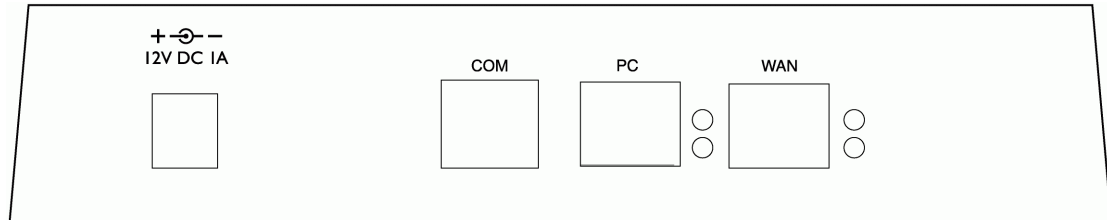


Figure 3.1 MTA 5410S IP VideoPhone Back Panel

On the back of your MTA 5410S IP VideoPhone,

1. Connect from the **WAN** port to the broadband modem (if any) by using a RJ45 Ethernet cable
2. Plug the power adapter [†] into the **12VDC 1A** power connector
3. Switch on the power
4. The **POWER LED** (green) will flash. Hold the ON/OFF button down to boot the Videophone up
5. Once the boot-up process is completed, the LCD screen will display a self-view

[†] Check that you have the correct power rating for your power adapter

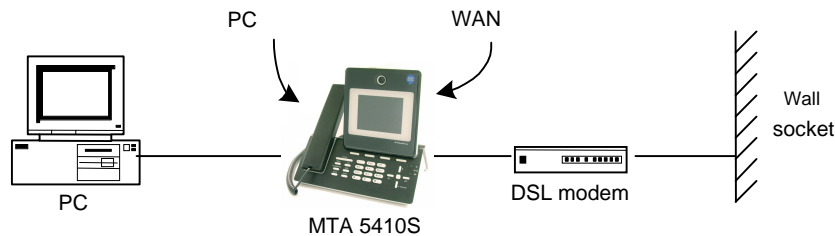
IV. Configuration

The following will explain the user settings for 3 different types of Broadband service connection:

- A1. DSL users with PPPoE login
- A2. DSL users without login
- A3. Cable modem users
- A4. Fixed IP address (Special case)

A1. DSL users with PPPoE login

For initial PPPoE set-up. User should enter the user name and password provided by user ISP



1. On the default self-view mode, press **MENU** button to access the **Menu** page
2. Navigate to **Settings** icon and press **SELECT** button to open **Settings** option
3. Scroll cursor to select **User**
4. Scroll cursor with **+** and **-** buttons to **PPPoE** setting
5. Press **Change** to change **PPPoE** setting to **ON**
6. Scroll cursor to **PPPoE user** setting
7. Press **Change** and enter the assigned **PPPoE username** provided by your ISP via the number pad
8. Once setting is configured press **Done** to store configuration
9. Scroll cursor to **PPPoE password** setting
10. Press **Change** and enter the assigned **PPPoE password** provided by your ISP via the number pad
11. Once setting is configured press **Done** to store configuration
12. Re-enter the **PPPoE password** again, follow by **Done** to store the **PPPoE password** and **Done** to continue with other settings configuration
13. Press **Back** to save all changes and Videophone will then reboot automatically

A2. DSL users without login

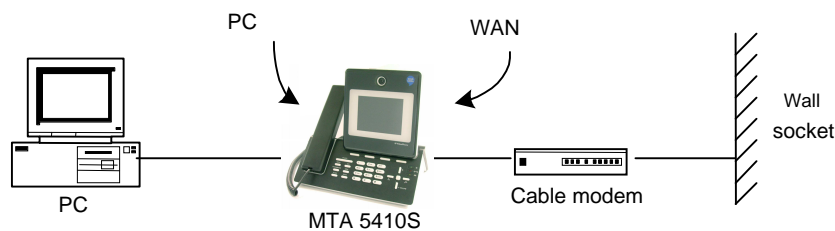
By default, there is no additional setting and the MTA 5410S IP VideoPhone is ready to make calls. However, if you are unsure that you have the correct settings, do the followings:









1. On the default self-view mode, press **MENU** button to access the **Menu** page
2. Navigate to **Settings** icon and press **SELECT** button to open Settings option
3. Scroll cursor to select **User**
4. Scroll cursor with **+** and **-** buttons to **IP address** setting
5. Press **Change** and set IP address to 0.0.0.0
6. Once setting is configured, press **Done** to store configuration
7. Press **Back** to save all changes and Videophone will then reboot automatically

If user is using fixed IP address, please refer to ***Fixed IP set-up** before making any calls.

A3. Cable modem users

By default, there are no additional settings and the MTA 5410S IP VideoPhone is ready to make calls. However, if you are unsure that you have the correct settings, do the followings:



1. On the default self-view mode, press  button to access the **Menu** page
2. Navigate to **Settings** icon and press  button to open **Settings** option
3. Scroll cursor to select 
4. Scroll cursor with  and  buttons to **IP address** setting
5. Press  and set IP address to 0.0.0.0
6. Once setting is configured, press  to store configuration
7. Press  to save all changes and Videophone will then reboot automatically

If user is using fixed IP address, please refer to **A4. Fixed IP set-up** before making any calls.

A4. Fixed IP set-up (Special case)

1. On the default self-view mode, press **MENU** button to access the **Menu** page
2. Navigate to **Settings** icon and press **SELECT** button to open **Settings** option
3. Scroll cursor to select **User**
4. Scroll cursor with **+** and **-** buttons to **IP address** setting
5. Press **Change** and enter the assigned IP address as provided by your ISP via the number pad
6. Once setting is configured press **Done** to store configuration
7. Repeat step 4 - 6 to configure **Netmask** and **Default GW** settings
8. Press **Back** to save all changes and Videophone will then reboot automatically

To share your Videophone and PC with a single network connection:

a. Disconnect the Videophone

If user wants to disconnect the Internet connection on the Videophone by pressing **MENU** and scroll cursor to **Disconnect** icon, press **Yes** to disconnect and swap the Ethernet cable from the Videophone WAN port to other devices, e.g. PC, before establishing an Internet connection on the PC

b. Connect the Videophone

User has to disconnect the Internet connection on the PC, and swap the Ethernet cable to the Videophone, and establish an Internet connection on the Videophone by pressing **MENU** and scroll cursor to **Connect** icon, press **Yes** to connect

Connect and Disconnect an Internet connection on the PC

a. To disconnect an Internet connection on the PC, you should release the IP address from the PC by typing the following in the command prompt window:

Window 98/ME: "ipconfig /release_all"

Window 2000/XP: "ipconfig /release"

b. To establish an Internet connection on the PC, you should get an IP address from the service provider by typing the following in the command prompt window:

Window 98/ME: "ipconfig /renew_all"

Window 2000/XP: "ipconfig /renew"

B. After set-up

When all the above settings are correctly configured, Videophone will perform configuration work and reboot automatically, and will display the following messages on the LCD

< Initializing network, please wait... >

< Profile updating, please wait... >

< Upgrading system, please DO NOT switch off... >




< Rebooting system, please wait... >

Once successfully registered to Service Provider's network, the Videophone is ready to make calls

V. Making Calls

Calling Methods

At-A-Glance Table

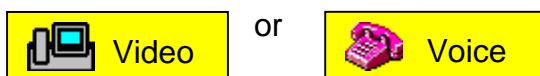
Calling to	Dial
Another IP Videophone or 3G mobile phone	Dial <IP Videophone number or 3G mobile number> and  Video
Local/Mobile number	Dial < Local/Mobile number > and  Voice
Other countries by IDD	Dial < IDD prefix > < Country code > < Area code > < Phone number > and  Voice

There are 3 simple ways to call another Videophone, Local/Mobile phone:

Method 1 - Direct Dial

Calling another Videophone or Local/Mobile phone

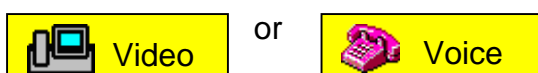
1. Pick up the handset
2. Enter the Videophone/Local/Mobile number, then press



3. The message < **Dialling (phone number, name)** > will appear on the LCD screen
4. Wait for the call to be picked up at the remote end. Alternatively, replace the handset to cancel call

Method 2 - Phonebook

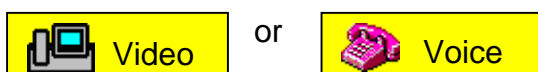
1. Press **PHONEBOOK** button to access the Videophone Phonebook. Either scroll through the list to the name of the person you wish to call using the **+** and **-** or using the SEARCH function by entering the name using the number pad
2. Once the name of the person whom you wish to call is selected, pick up the handset and select the correct calling mode to start dialling.



3. The message **< Dialling (phone number, name) >** will appear on the LCD screen
5. Wait for the call to be picked up at the remote end. Alternatively, replace the handset to cancel call

Method 3 - Received /Dialled Calls

1. Press either button **Received Calls** or **Dialled Calls**
2. Scroll through the call records and select the contact numbers to call
3. Pick up the handset and select the correct calling mode to start dialling



4. The message **< Dialling (phone number, name) >** will appear on the LCD screen
5. Wait for the call to be picked up at the remote end. Alternatively, replace the handset to cancel call

VI. Receiving Calls

A. Manual answering using handset

When there is an incoming call, the Videophone will ring and the Network indicator (red LED) will start flashing. At the same time, the LCD screen will display the contact number of the caller. To answer the call, simply pick up the handset.

B. Auto answer mode

User may also enable the **Auto Answer** feature so that Videophone user will automatically answer an incoming call. To enable this feature, press the **MENU** button, scroll cursor to **Settings** and select **User**, scroll to **Auto answer** and press **SELECT** button to set either **1 ring, 2 rings, 3 rings, 4 rings** or **5 rings**. An indicator "A" will be shown on the screen when the feature is activated.

To disable **Auto Answer** feature, select **Off**.

To enable Auto Answer password mode, scroll and select **Auto ans password** setting, configure a password (maximum 6 digits) and press **Done** button to save the password

When a call is made from another Videophone, a blue page with a key-shape pattern will be shown on the caller's screen, the caller can activate the **Auto Answer** feature by entering the correct password followed with the # key. The call will be terminated in 30 seconds if no correct password is being entered.



To disable the password protection, simply leave the **AutoAns password** field blank.

*Note: Auto Answer password protection is only a Video Call feature.


C. During calling session

Once the call is successfully established with another Videophone, user will immediately see the image of the person you are talking to. There are some features that user can tune or adjust to optimise your videoconferencing experience:


i) **Volume**

The  and  buttons allows you to adjust the loudness of the handset

ii) **Audio Mute**

Press  to disable your voice from being transmitted if you do not wish to be heard by the remote user

iii) **Privacy mode**

Press  to block your image from being transmitted so that the remote user sees only a blue screen

iv) **Brightness & Contrast**

The brightness and contrast can be controlled using the respective buttons by the top of the LCD panel

VII. Application

A. *InfoService*

A one-stop location to view latest information and allows user to contact the provider for more details

1. On self-view mode, press **INFO** when seeing the ticker tape
2. Scrolling of images are automated and can be paused by pressing F1
3. By selecting F2 - Action, call can be made to contact provider of respective image
4. To go to next Image without waiting or when image is paused, press F3 - Next to go to the next available image
5. Press F4 to exit

If the Vfone has screen saver mode enabled, the IDS will run one time before it goes into screen saver mode.

Optional, press **MUTE** to disable audio

Frequently Asked Questions

Q1: Videophone displays a message “Searching ...” on the bottom right hand corner of the LCD screen, and the Network LED indicator turns red.

A1: There are some possibilities:

1. On the Videophone, go to “About” page and ensure the user can see a value in the Phone number and IP address. If not, switch off the Videophone, reset the DSL/cable modem (if any), and switch on the Videophone again.
2. Make sure the Videophone has proper network settings according to the “Configuration” section of the user menu.

Q2: Videophone has no self-view.

A2: Please ensure that the camera shutter is open.

Q3: Videophone is unable to call another Videophone.


A3: Make sure the message “Searching ...” is not shown on the LCD screen. Check if the RJ-45 Ethernet cable is connected properly to the WAN port of the Videophone. If problem persists, reboot the Videophone and try again.

Q4: Videophone displays a message “Service Unavailable” on the LCD screen when trying to make an outgoing call.

A4: Make sure the message “Searching ...” is not shown on the LCD screen. Check if the RJ-45 Ethernet cable is connected properly to the WAN port of the Videophone. If problem persists, reboot the Videophone and try again.

Q5: Cannot see the Videophone user from the other end.

A5: There are some possibilities:

1. Ensure the “Privacy” mode of the other end is not activated.
2. Make sure the LCD screen is displaying the remote view, or the picture-in-picture view by pressing the  button.

Q6: Cannot hear the Videophone user from the other end.

A6: Ensure the **MUTE** mode of the other end is not activated.

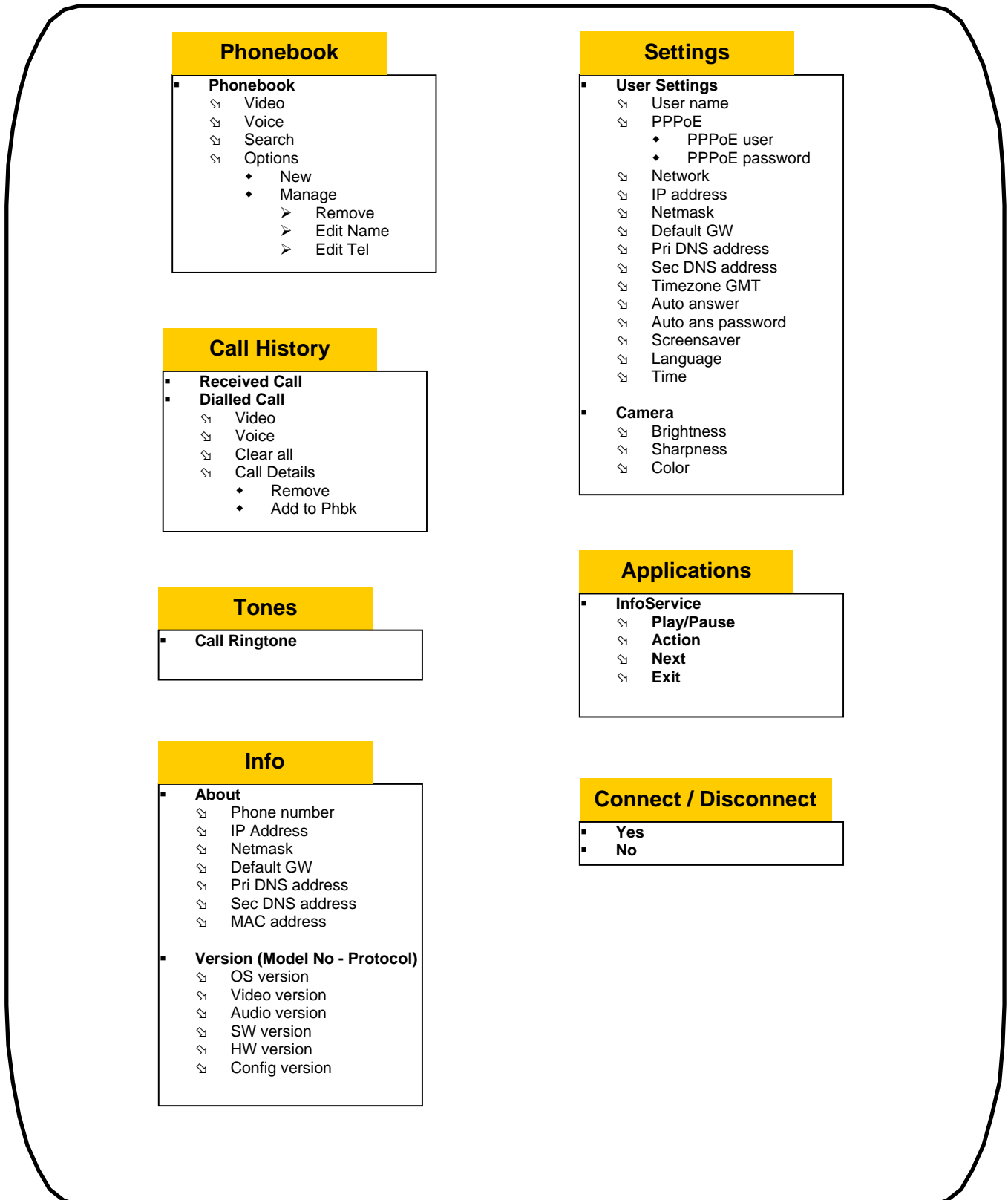
Q7: During PPPoE login, LCD display message <PPPoE login failed >

A7: Ensure the correct PPPoE user and PPPoE password are configured in Videophone and try the PPPoE login again.

Appendix A:


Navigation Menu

The following chart is an overview of the Navigation Menu



Appendix B:

User Settings

Fields	Remarks
User name	A generic name that is assigned to your Videophone
PPPoE	<ul style="list-style-type: none">▪ Press  to turn ON/OFF feature▪ Once the feature is turn ON, entered the assigned settings for PPPoE user and PPPoE password
IP address	Either <ul style="list-style-type: none">▪ Static IP – Manually enter the IP address of the Videophone. Or <ul style="list-style-type: none">▪ Dynamic IP – DHCP/PPPoE server will assign settings (IP, Netmask, Default GW) when the field is left as 0.0.0.0
Netmask	Either <ul style="list-style-type: none">▪ Manually enter the Netmask of the network Or <ul style="list-style-type: none">▪ DHCP/PPPoE server will assign the setting when the IP Address is left as 0.0.0.0
Default GW [^]	Either <ul style="list-style-type: none">▪ Manually enter the Gateway IP in the network Or <ul style="list-style-type: none">▪ DHCP/PPPoE server will assign the setting when the IP Address is left as 0.0.0.0
Pri DNS address	Enter the IP address of the dominant domain name server
Sec DNS address	Enter the IP address of the backup domain name server
Timezone GMT	Scroll and select one out of the 28 pre-configured time zones
Auto answer	Select 1 ring , 2 rings , 3 rings , 4 rings or 5 rings . To

Fields	Remarks
	enable Videophone to auto answer mode. Select Off to disable feature
AutoAns password [⌋]	Configure a password (1-6 digits). Any received calls would require incoming caller to enter the password before Videophone allows video image transmission
Screensaver	This feature enables the LCD to activate screensaver when Videophone is engaged in power save mode. Selectable settings are 1 min, 2 mins, 5 mins, 10 mins, 20 mins, 30 mins, 1 hour and Never
Language	Select English or Simplified Chinese for the preferred language display in Menu and LCD messages
Time	Configure the time and date on the unit

[^] Compulsory settings

[⌋] Require Auto Answer turn ON in Videophone





Appendix C:

Character Map





Number keys	Characters
0	0 @ _ & ~ () + * / = < > # \$ % ^ [] { }
1	. 1 ? ! , ' " - : ;
2	A B C 2
3	D E F 3
4	G H I 4
5	J K L 5
6	M N O 6
7	P Q R S 7
8	T U V 8
9	W X Y Z 9

Appendix D:



Icons displayed at the bottom left corner of LCD screen

	Indicates that Auto Answer is enabled		Indicates that there is/are missed call/calls
	Indicates that network is down during call		Indicates that Mute is enabled

Icons displayed from the Main Menu

	Info		Phonebook
	Call History		Settings
	Tones		Disconnect / Connect




Icons displayed from Call History

	Received Calls		Dialled Calls
--	----------------	--	---------------

Icons displayed from Settings

	User		Camera
---	------	---	--------

Icons displayed from Camera

	Brightness		Sharpness
	Color		

Appendix E:

Messages that may display on LCD screen

Messages	Description
"Busy"	Remote party is not answering the call.
"Wrong number"	Number dialled is not in the subscriber list of the Call Agent. Please check to ensure that the dialled number is correct, and registered to the same Call Agent as the Caller's Videophone.
"Number unavailable"	Number dialled is currently not registered to the Call Agent.
"Number unreachable"	Number dialled is currently not ready to receive call. Try again later.
"Network unavailable"	Network is currently unavailable. Try again later.
"Service unavailable"	Service is unavailable for use. Verify Videophone's settings are correctly configured and check for service availability (For checking of settings, refer to "Searching...")
"No network connection"	Check with network service provider to verify if there are any issues with the network.
"Searching..."	Phone is attempting to locate the Call Agent. Please verify if all network settings (as below) are correctly configured. <ul style="list-style-type: none"> - IP Address of Videophone: Check to see if a valid IP address is assigned to the Videophone by entering the "About" page via "Menu" -> "Info" -> "About". - Phone Number: Check if a valid Videophone Number is entered. - Default Gateway - Check if a valid gateway is entered. - Call Agent IP: Check if an IP address is provided for the Call Agent parameter.
"Registration failed"	Registration to the Call Agent has failed. Please check if Videophone number is valid.
"Initialising PPPoE, please wait..."	Videophone is attempting to initialise PPPoE. If the message appears consistently, please ensure that the validity of PPPoE settings.
"PPPoE login failed"	Connection via PPPoE has failed. Please check the PPPoE login credentials.
"Profile updating, please wait..."	The Videophone's profile is being updated.
"Upgrading system, may take about 15 mins, please wait..."	The Videophone's firmware is being upgraded. Do not power off the unit during this process. Corruption of firmware may occur if this process is interrupted.
"Initializing network, please wait..."	Videophone is attempting to initialise a connection.
"Initializing DHCP, please wait..."	Videophone is attempting to initialise DHCP. If the message appears consistently, please ensure that the validity of DHCP settings.
"Rebooting system, please wait..."	Videophone is rebooting. Do not power off the unit.

"Registering, please wait..."	Videophone is registering to the Call Agent.
"Network error"	PPPoE network has failed. Verify that Videophone's PPPoE settings are correctly configured and check with network service provider if problem persists.
"Network link disconnected"	Check if the network cable (RJ45) is securely plugged into the WAN port.
"Connection OFF"	Network connection is currently not available.
"Not registered for this service"	Service is currently not available or Videophone has to be registered to use the service.

Product Approval Information

I. FCC DECLARATION OF CONFORMITY

PRODUCT NAME: Multifunctional Telephone with IP Videophone

MODEL NUMBER: MTA 5XXXXY-XYX (where X= any number 0-9 or blank and Y= any alphabet A-Z or blank)

FCC RULES: TESTED TO COMPLY WITH FCC PART 15, CLASS B

OPERATING ENVIRONMENT: FOR HOME OR OFFICE USE

FCC COMPLIANCE STATEMENT:

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

INFORMATION TO USER:

This equipment has been tested and found to comply with the limits of a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation, if this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

1. Reorient/Relocate the receiving antenna.
2. Increase the separation between the equipment and receiver.
3. Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
4. Consult the dealer or an experienced radio/TV technician for help.

CAUTION: Changes or modifications not expressly approved by the manufacturer responsible for compliance could void the user's authority to operate the equipment.

THE PARTY RESPONSIBLE FOR PRODUCT COMPLIANCE

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