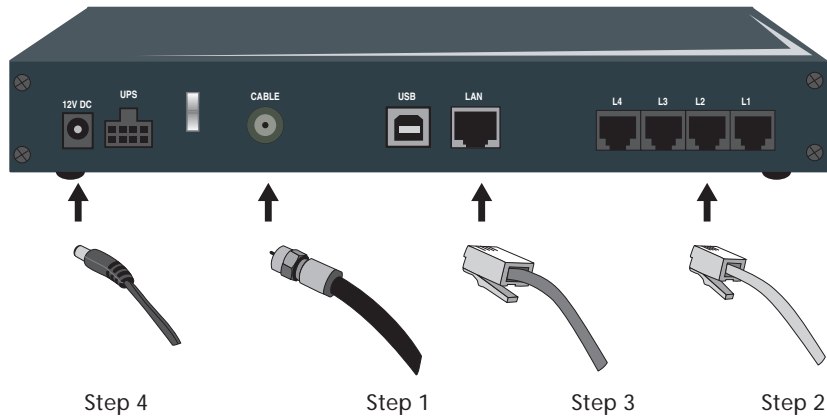


Installation



1. Connect the active RF coaxial cable to the "CABLE" connector.
2. Connect any standard analog telephone or fax machine to EMTA's "PHONE" connector, labeled L1-L4
3. Optionally, connect your PC to "LAN" port using included RJ-45 cable.?
4. Connect included AC/DC power adapter to the electrical outlet and its cable to the EMTA's "12V DC" connector.
5. Wait for "ONLINE" indicator light on front of EMTA (see Front Cover Picture) to be steady green. If "ONLINE" light is blinking faster, 0.5 seconds ON and 0.5 seconds OFF intervals, system provisioning is in progress. Please wait until "ONLINE" indicator light is steady green.
6. At this point you have completed the EMTA installation. You will hear the dial tone when you pick up the handset of the phone or fax machine. You can now start placing and receiving telephone and fax calls.

Troubleshooting

Problem:

Telephone has no dial tone

Solution:

1. Ensure that all cables (power, RF, telephone) are properly connected to the EMTA. Ensure that EMTA's AC power adapter is plugged in, and "PWR" indicator lights are ON (see Front Cover Picture).
2. Pick up telephone handset (phone off-hook), check for corresponding "L1" or "L2" indicator light to be ON and "RUN" indicator light blinking (1 second ON and 1 second OFF). If not, please disconnect EMTA power cable, and then reconnect it again (see Front Cover Picture).
3. If previous steps fail, report the failure to service provider for attention.

Problem:

Cannot establish Internet connection.

Solution:

1. If the PWR, RECV, SEND, and ONLINE LEDs are solidly lit, the cable modem is working properly. Try restarting the computer so that it could reestablish a connection with the cable modem.
2. Power cycle the cable modem by removing the power adapter from the electrical outlet and plugging it back in. Wait several minutes for the cable modem to reestablish communications with your cable service provider.
3. If your PC is connected to a hub or gateway, try connecting the PC directly into the cable modem.
4. If you are using a cable splitter, try removing the splitter and connect the cable modem directly to the cable wall outlet. Wait several minutes for the cable modem to reestablish communications with your cable service provider.
5. Your Ethernet or coaxial cable may be damaged. Try using another cable.
6. If none of these suggestions work, contact your cable service provider for further assistance.